vtech

User's manual

Safe & Sound Full Colour Video & Audio Baby Monitor VM312





What's in the box





You can power up the parent unit by connecting it to AC power or to the rechargeable battery provided. Even if the parent unit is connected to AC power, we recommend you also install the

battery. This guarantees continual operation in

case of a power outage. Install the battery as shown below.

- 1. Push the clip on the battery compartment
- cover and lift the cover to open.







2. Plug the battery connector securely into the

the battery cover when closing.

socket

PNOTES

Replace the battery

To replace the battery, pull the battery out of the battery compartment and unplug the battery connector from the socket, then follow the steps above to install the battery.



- · The operating time for using the rechargeable battery is short. If you want to monitor your baby for a long time, we recommend you connect the parent unit to AC power.
- · If the parent unit will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



2

- battery with the 'THIS SIDE UP' label facing up. **O**NOTES Arrange the battery wire to avoid it obstructing

battery







Overview

Baby unit overview



Infrared LEDs Backup light for night vision.

POWER on/off indicator

- On when the baby unit is powered on and currently linked to parent unit. Flashes when the baby unit is not linked to a parent unit: or the pairing
- process is in progress.

3 Power jack 4 (**On/Off**)

Press to power on.

- Press and hold to power off.
- 5 Night sensor
- Camera
- ▲/VOL
- Press to increase the listening volume. 8 **PAIR**
- Press and hold to pair to the parent unit
- VOL Press to decrease the listening volume.
- 10 Microphone
- 11 Speaker
- 12 Ball joint stand
- Pan or tilt to adjust the camera angle.
- 13 | **Base**

0 0 0 0 0 The visual sound indicator has two functions. One is to show the sound level detected by the baby unit. The other one is to show the volume level during speaker volume setting. Sound level detected by the baby unit One to three green

Parent unit overview

- lights indicate a moderate sound level detected by the baby unit.
- O O O ● Additional red lights indicate a higher sound level detected by the baby unit (e.g. baby crying loudly).

Speaker volume level

Visual sound indicator

- • • • One to three green lights indicate Level 1 to Level 3 of the speaker volume setting.
- Additional red lights indicate Level 4 to Level 5 of the speaker volume setting.
- 心(On/off)
- Press to power on.
- Press and hold to power off.
- Press to turn on or off the screen.
- Battery level indicator
- Light on when the parent unit battery is being charged.
- Light flashes when the parent unit battery is low and needs charging.
- Light off when the parent unit battery is fully charged, or when no battery is installed.

when connecting to baby unit while the baby unit is not available.

Power jack

in/out.

POWER on/off indicator

Ð

Control key panel **MENU/SELECT**

- Press to enter the menu.
- While in a menu, press to choose an item, or save a setting.

While viewing image, press to zoom

On when the parent unit is turned on.

Flashes when in pairing process, or

VOL▲

- Press to increase the speaker volume. While in the menu, press to scroll up.
- While viewing a zoomed image, press and hold to move the image
- upward.

VOL

- Press to decrease the speaker volume
- While in the menu, press to scroll down
- While viewing a zoomed image, press and hold to move the image downward.
- While in a menu, press to choose the option on the left side.
- While viewing a zoomed image, press and hold to move the image to the left.
- While in a menu, press to choose the option on the right side.
- While viewing a zoomed image, press and hold to move the image to the right.

8 TALK

While viewing image, press and hold to talk to the selected baby unit.

9 Microphone 10 | Battery compartment cover 11 Slot for portable use 12 Speaker 13 Stand







Connect and charge the

· Use only the battery supplied with this product. Use only the parent unit power adaptor or the baby unit power adaptor supplied with this product. Make sure the wall socket is switched on

The parent unit power adaptor and baby unit power adaptor are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet. Make sure the parent unit, the baby unit and the power adaptor cord are out of reach of children.

Connect the baby monitor



Parent unit display icons Parent unit main menu icons Camera selection Connection status You can select the screen to view Till displays when strong signal image from the baby unit. strength is detected between the baby unit and the parent unit. • You can Til, Ti or Ti displays when moderate You can change the brightness of the signal strength is detected between screen. The LCD brightness is preset the baby unit and the parent unit. to 💽 🔳 🔳 🖬 . Tx displays when the link between the baby unit and the parent unit is lost. O ■■■■■ - brightest screen display. b displays when the parent unit is ★ ■■■■ - brighter screen display. searching for the baby unit. ★ ■■■ - average screen brightness. Image: Contract of the second seco ● ■ - darkest screen display. Display the baby unit that is being Sensitivity With this feature, you can choose to Display when the camera at the hear sounds from the baby unit all the baby unit has zoomed in. time, or to hear sounds that exceed a certain level. You can use the parent unit to adjust the microphone Display when the volume is turned off sensitivity of your baby unit. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds for transmitting to the parent unit. The sound sensitivity is preset to **()** Image: Image Image: Image Image: Image Image: Image ■ - low sensitivity level. Sound activation but operates using AC power, or the battery has been installed incorrectly. Automatically turns on the parent unit screen when a sound is detected in your baby's room. When no sound is detected, the screen is off to save power. - turn on sound activation. X - turn off sound activation. Pairing The baby unit and parent unit provided are already paired.

Before use

Charge the parent unit battery

Once you have connected the parent unit and

installed its battery, press U to turn it on. The

The parent unit battery is fully charged after

It takes longer to charge the battery when the

time, turn the parent unit off while charging.

The standby time varies depending on the

No battery is

installed but

AC power, or

incorrectly.

The battery

has very little

may be used

for only a short

fully charged.

charge and

time. The battery | The battery is

Battery

status

parent unit is turned on. To shorten the charging

sensitivity level you set, your actual use and the

operates using | battery.

the battery has interruption been installed (at least 30

Action

Install the

minutes).

parent unit

Charge without

Charge without

interruption

To keep the

in use

battery charged, connect it to AC

power when not

(about 30

minutes)

12 hours of continuous charging

following table).

age of the battery

ONOTES

Batterv

icon is

off and

displays.

The screen

displays 📙

The 🚥

flashes.

light

icon

becomes

solid .

indicators

The battery

battery icon indicates the battery status (see the

You may test the baby monitor before initial use, and at regular times thereafter.

- To test your video and audio monitor:
- 1. Place the parent unit and the baby unit in the same room to test the product. Make sure the baby unit is at least 1 metre / 3 feet away from the parent unit.
- 2. Press () to turn on the baby unit. The POWER light turns on.



3. Press () to turn on the parent unit. The screen turns on.



Positioning the baby monitor

This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

()CAUTION

Keep the baby unit out of the reach of the baby. Never place or mount the baby unit inside the baby's cot or plavpen

1. Place the baby unit at least 1 metre / 3 feet away from your baby.



If you experience audio feedback on either the parent unit or baby unit, move the parent unit further away until there is no more audio feedback; or press VOL▼ on the parent unit to lower the audio feedback sound.

2. Place the parent unit at least 1 metre / 3 feet away from the baby unit.



You can increase the speaker volume of the parent unit if you cannot hear the sounds transmitted from the baby

Operating range

The operating range of the baby monitor is up to 300 metres (1,000 feet) outdoors or 50 metres (160 feet) indoors. The actual operating range may vary depending on the environmental conditions, and other interferences such as walls, doors, and other obstructions.

Adjust the sound sensitivity of the baby unit You can choose to hear sounds from the baby unit all the time, or to hear sounds that exceed a certain level. You can use the parent unit to adjust the microphone sensitivity of your baby unit. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds for transmitting to the parent unit. The sound sensitivity is preset to 🚺 **BEEE**.

Sound sensitivity table for reference

Icon display	Sensitivity	Description
4 0 7	High sensitivity	High sensitivity level The parent unit speaker is constantly on, and you will hear all sounds (including background noises) from your baby's room.
40 , ====		Medium high sensitivity level The parent unit speaker turns on for soft babbling and louder sounds from your baby. It remains quiet when your baby sleeps soundly.
4 0 <mark>1</mark> ■■■		Medium sensitivity level The parent unit speaker turns on for loud babbling and louder sounds from your baby. It remains quiet when your baby makes soft sounds.
4 0 [*] ■■		Medium low sensitivity level The parent unit speaker turns on for crying and louder sounds from your baby. It remains quiet when your baby makes soft sounds.
4 0, [*] ∎	Low sensitivity	Low sensitivity level The parent unit speaker turns on for loud crying or screeching sounds from your baby. It remains quiet when your baby makes soft sounds.

Press MENU/SELECT when the parent unit is

not in use. 2. Press VOL▼ or VOL▲ to scroll to .

- 3. Press \blacktriangleleft or \blacktriangleright to adjust the sensitivity level.

4. Press MENU/SELECT to confirm your selection.

You can adjust the baby unit placement to improve the sound detection



If both units are not connected, the parent unit displays 10 while searching for a baby unit. If no baby unit is found after a while, it displays Tk.

Using the baby monitor

Power on or off the baby unit

- Press 0 to power on the baby unit. The POWER light turns on.
- <u>Press and hold</u> \oplus again to power off the baby unit. The **POWER** light turns off.

Power on or off the parent unit

- Press U to power on the parent unit. The screen turns on.
- $\frac{\text{Press and hold}}{\text{parent unit. The screen turns off.}}$

Turn on or off the parent unit screen You can turn on or off the parent unit screen without powering off the parent unit. You can still hear sound from the baby unit.

Press Φ on the parent unit at any time.

Adjust the speaker volume for baby unit

- any time.

You can adjust the speaker volume from **T** to volume is

while viewing image from baby unit. When the speaker volume is set to off, the

screen displays 🔩

You can adjust the brightness of the parent unit screen. The LCD brightness is preset to X

- not in use

You can adjust the speaker volume

Press ▲/VOL or ▼/VOL on the baby unit at

Adjust the speaker volume for parent unit

• Press VOL▲ or VOL▼ on the parent unit

Adjust the LCD brightness of the parent unit

- 1. Press **MENU/SELECT** when the parent unit is
- 2. Press VOL▼ or VOL▲ to scroll to ...
- 3. Press \blacktriangleleft or \triangleright to adjust the brightness.
- 4. Press MENU/SELECT to confirm your selection.

Display when the sound activation Battery status $[\rightarrow \square]$ animates when the battery is charging.

displays solid when the battery is fully charged. displays when the battery is low and

needs charging. displays when no battery is installed

Turn on or off the sound activation

The parent unit continuously monitors the sound level in your baby's room. When the sound activation mode is on, the parent unit screen turns on when the baby unit detects a sound. As long as no sound is detected within 50 seconds, the parent unit screen is off to save power. When your baby starts to cry, the sound activation triggers the parent unit screen automatically turns on.

- 1. Press **MENU/SELECT** when the parent unit is not in use.
- 2. Press VOL▼ or VOL▲ to scroll to ■.
- 3. Press \blacktriangleleft or \triangleright to select \checkmark to turn on, or \times to turn off sound activation.
- 4. Press MENU/SELECT to confirm your selection.

BNOTES

- If you mute the speaker while sound activation is on, then you hear a beep sound whenever the screen turns on.
- If you want to turn on the parent unit screen continuously while the sound activation is on, then set the sound sensitivity to 📲

Select the camera

You can select the screen to view image from baby unit.

- 1. Press **MENU/select** when the parent unit is not in use
- 2. Press VOL▼ or VOL▲ to scroll to ■.
- 3. Press ◀ or ► to select the baby unit.
- 4. Press MENU/SELECT to confirm your selection.

Zoom

You can zoom in or out while viewing image from baby unit.

- Press
 ⊕ to zoom in.
- <u>Press and hold</u> VOL▲, VOL▼, ◄ or ► to move the zoomed image upward, downward, to the left or to the right correspondingly.
- Press again to zoom out.

Talk function

You can use the **TALK** function of the parent unit to talk to and comfort your baby.

• Press and hold TALK when the parent unit is viewing the baby unit. Speak towards the microphone on the parent unit. Your voice is broadcast to the baby unit.

Night vision

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit detects low light levels, the infrared LEDs are switched on automatically.

When the infrared LEDs are on, the image is in black

and white. This is normal due to external light sources.

Depending on the surroundings and other interfering factors, like lightings, objects, colours and backgrounds, the display resolution may vary. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display

Portable use of parent unit (optional)

Strap is not included. You may need to buy a strap for portable usage.



- 1. Make sure battery is installed and charged. Unplug the power adaptor.
- 2. Pinch the end of the strap and insert it into the slot on the top of the parent unit.
- 3. Insert the one end of the strap into the other end of the strap, and fasten it.

General product care

To keep this product working well and looking good, follow these guidelines

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture. Avoid dropping the product or treating it roughly. Clean with a soft cloth
- DO NOT immerse the parent unit and the baby
- unit in water and do not clean them under the tap. • DO NOT use cleaning spray or liquid cleaners.
- Make sure the baby unit and parent unit are dry before you connect them to the mains again.

Storage

When you are not going to use the baby monitor for some time, remove the rechargeable battery from the parent unit. Store the parent unit, the baby unit and the adaptors in a cool and dry place.

		 Wait a few minutes before connecting power back to the baby unit and the parent unit. Turn on the baby unit and the parent unit. Wait for the parent unit to synchronise with the baby unit. Allow up to one minute for this to take place. 		
•	Why don't the power-on light of the baby unit and parent unit go on when I switch on the units?	Perhaps the rechargeable battery of the parent unit is empty and the parent unit is not connected to the mains. Insert the appliance plug into the parent unit and put the adaptor in a wall socket. Then, press \oplus to switch on the parent unit and to establish connection with the baby unit.		V
		Perhaps the baby unit is not connected to the mains. Connect the baby unit to the mains. Then, set ON/OFF switch to ON to switch on the baby unit and to establish connection with the parent unit.	-	thuq s VhV
	Why is my screen in black and white?	The screen is black and white during nighttime or in a dark room. This is normal due to external light sources.		h c
	Why do I get glare or blurry display on my screen when viewing my baby at night?	During nighttime or in a dark room, the surroundings and other interfering factors, like lightings, objects, colours and backgrounds may affect the image quality on your parent unit screen. Adjust the baby unit's angle or place the baby unit at a higher level to prevent		

Cautions

- 1. Use and store the product at a temperature between 0°C and 40°C.
- 2. Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
- 3. Batteries should not be exposed to excessive heat such as bright sunshine or fire.
- 4. Make sure the baby unit and the adaptor cord(s) are always out of reach of the baby, at least 3 feet away from the baby or cot, to avoid a possible strangulation hazard.
- 5. Never place the baby unit inside the baby's cot or playpen. Never cover the baby unit or parent unit with anything such as a towel or a blanket.
- 6. Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

Customer service and product warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

Please call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK) and a service representative will be happy to help you



5. This warranty is personal to the original purchaser and is not transferable. 6. Breakages to the LCD screen are not covered by the warranty.

7. Returns to VTech Electronics Europe plc should include a cheque or posta order for £1.50 towards the cost of return postage and packaging. Products returned to VTech Electronics Europe plc, should be addressed as follows and packed carefully to avoid damage in transit (Please do not

nclude batteries or adaptor). Please include details of the fault together with your name and address VTech Electronics Europe plc, c/o Tablogix Limited, 200 Milton Park, Abingdon, Oxon OX14 4TA

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

warranty is valid for the UK and Eire only. For products purchased on UK and Eire, please contact your local distributor or place of purchased on the product of the produc



Fechnical specifications

control

LCD

Nominal

effective

range

Power

Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.

Use only power adaptor listed below: requirement Baby unit: Tenpao S003IB0600060

Input: 100-240V AC 150mA 50/60Hz Output: 6V DC 600mA Parent unit: Tenpao S003IB0600060

Input: 100-240V AC 150mA 50/60Hz Output: 6V DC 600mA

For pluggable equipment, the socket-outlet (power adaptor) shall be installed near the equipment and shall be easily accessible

Use only battery listed below: Parent Unit: Corun NI-MH-44AAA900*3-B 3 x 1.2V AAA size 900mAh NiMH GPI VTRHCH93N002

3 x 1.2V AAA size 900mAh NiMH

Disposal of batteries and



The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pn) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibl

For more information, please visit: www.recvcle-more.co.uk www.recyclenow.com.





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Frequently asked questions If you have difficulty with your baby monitor, please try the suggestions below





Why does the baby monitor produce a high-pitched	The units may be too close to each other. Make sure the parent unit and the baby unit at least 1 metre / 3 feet away	Why does the parent unit beep?	The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 3 feet).	Important safety instructions
noise? The POWER light on the baby unit flashes and the parent unit displays % .	from each other. The baby unit has unpaired from the parent unit. Pair the baby unit: 1. Press MENU/SELECT when the parent unit is not in use.		If the parent unit is powered by the provided battery, it may not have enough charge for the parent unit to perform normally. Charge the battery in the parent unit for up to 12 hours.	 When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following: 1. Follow all warnings and instructions marked on the product. 2. Adult setup is required.
	 Press VOL▼ or VOL▲ to choose a⁺. Press VOL▼ or VOL▲ to choose a desired baby unit slot, then press MENU/SELECT. The screen displays x. Turn on the baby unit, and then immediately press and hold PAIR until the POWER light turns on. 	Why can't I establish a connection? Why is the	The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 3 feet).	This product is not intended for use as a
		connection lost every now and then? Why are there sound interruptions?	Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible.	 medical monitor. 5. Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower. 6. CAUTION: Use only the batteries indicated in this manual. There may be a risk of explosion
	 When pairing is successful, the screen displays ✓, and then the image from the newly paired baby unit. If pairing fails, the screen displays I. Try the pairing process again. 			 if a wrong type of battery is used for the parent unit. Use only the supplied rechargeable battery. 7. Use only the adaptors included with this product. Incorrect adaptor polarity or voltage can seriously damage the product. Baby unit power adaptor: Input 100-240V AC 150mA 50/60Hz; Output: 6V DC 600mA
Why does the parent unit react too quickly to other sounds?	The baby unit also detects other sounds than those of your baby. Adjust the sensitivity level to a lower level or adjust the speaker volume on the parent unit.			 Parent unit power adaptor: Input 100-240V AC 150mA 50/60Hz; Output: 6V DC 600mA. 8. The power adaptors are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
Why don't I hear a sound/ Why can't I hear my baby	The volume of the parent unit may have set too low. Press VOL▲ to increase the volume level.			 Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
cry?	You may have set a low sound sensitivity level. See Adjust the sound sensitivity of the baby unit to change the setting.			10.Unplug the power cords before replacing batteries.11.Do not cut off the power adaptors to replace them with other plugs, as this causes a hazardous situation.
L	3.			12.Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.13.This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.

14.Do not overload wall outlets or use an extension cord

15.Do not place this product on an unstable table, shelf, stand or other unstable surfaces.

- 16. This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register.
- 17.Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- 18.To reduce the risk of electric shock, do not disassemble this product, but take it to an authorised service facility. Opening or removing parts of the product other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- 19.You should test the sound reception every time you turn on the units or move one of the components.
- 20.Periodically examine all components for damage.
- 21.Be aware of possible loss of privacy while using public airwaves. Conversations may be picked up by other nursery monitors, cordless phones, scanners, etc.
- 22.Children should be supervised to ensure that they do not play with the product.
- 23. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

SAVE THESE INSTRUCTIONS



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